

IT SERVICE TRANSITION PROJECT

» The RTT procedure gave us full transparency during the transition period, helping us to identify possible issues ahead of time. bps maneuvered us through a high dynamic IT-delivery model change.«

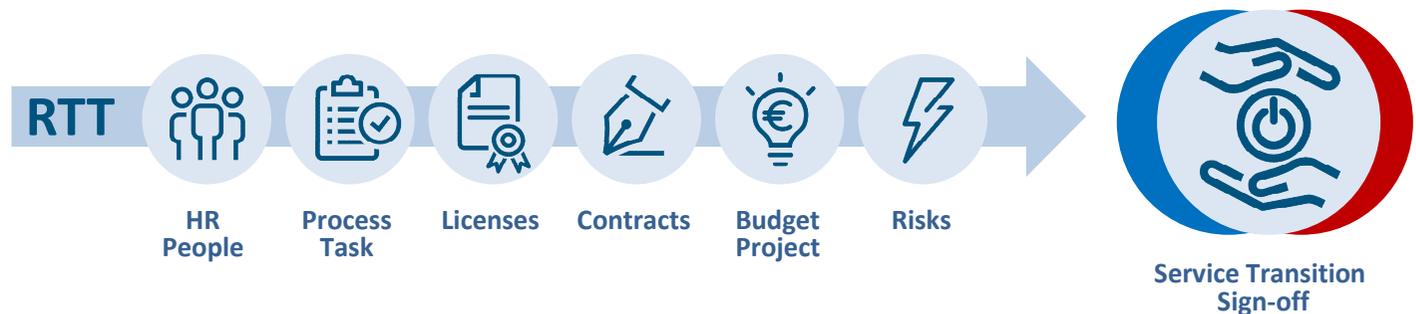
Damian Bunyan
Head of Operations & IT, Uniper SE
CEO, Uniper IT GmbH

» We have been able to achieve our transition goals with the RTT framework from bps. A full split into two independent IT organizations was a tough challenge.«

Edgar Aschenbrenner
CIO, E.ON SE
Chairman of the Management Board,
E.ON Business Services GmbH

Project Scope – What was the objective?

As E.ON was splitting into two companies – E.ON and Uniper – the split and transition of shared and business IT into two independent and self-sufficient IT organizations was necessary. Human resources (HR), service processes, licenses, contracts, and projects must be divided within the nine-month transition period so that both companies can operate and deliver IT services independently. A holistic service transition approach for both parties had to be ensured.



Service Transition – How was the project approach?

To ensure business continuity and to achieve an auditable transition result, all relevant IT services had to undertake the managed *Responsibility & Task Transfer (RTT)* method, provided by bps. The defined RTT process, supported by a shared platform, ensures full transparency for all involved parties and helps to identify possible transition issues beforehand. Therefore, each IT service was divided into its components (HR, tasks, assets, etc.) to deliver an end-to-end view as well as to ensure completeness for each service.

What has been achieved?

Through an integrative project management and the well-structured RTT method, bps delivered both transition steps on time and within budget. Over 750 employees with 940 tasks, 120 projects, about 90 contracts and licenses for over 10 million euros have been successfully transferred within two project phases.

